eir USO Performance Report

USO Published Report 2018 Q2

USO Published Report 2018 Q2	
To be published by eir	
PSTN Fault Occurrence National	**Total**
Total Faults Per 100 Lines	3.328
Line Faults Per 100 Lines	2.699

USO Published Report 2018 Q2	
To be published by eir	
PSTN Fault Occurrence eir Only	**Total**
Total Faults Per 100 Lines	2.832
Line Faults Per 100 Lines	2.310

USO Published Report 2018 Q2	
To be published by eir	
PSTN Fault Occurrence MDIBC	**Total**
Total Faults Per 100 Lines	1.890
Line Faults Per 100 Lines	1.522

USO Published Report 2018 Q2	
To be published by eir	
PSTN Fault Occurrence NBP	**Total**
Total Faults Per 100 Lines	6.194
Line Faults Per 100 Lines	5.030

USO Published Report 2018 Q2	
To be published by eir	
PSTN Repair National	**Total**

Repair Time Fastest (for All Faults)	
Fastest 80% completed - working hours	15.783
Fastest 95% completed - working hours	40.000

Agreed Dates (%)	
Agreed Dates met	98.584%
Fault Repairs With an Agreed Date versus All Repairs	8.699%

All Repairs (%)	
Repairs within 2 Working Days	81.827%
Repairs within 4 Working Days	92.934%
Repairs within 5 Working Days	95.020%
Repairs within 10 Working Days	98.206%

USO Published Report 2018 Q2	

To be published by eir	
PSTN Repair eir Only	**Total**

Repair Time Fastest (for All Faults)	
Fastest 80% completed - working hours	16.260
Fastest 95% completed - working hours	41.665

Agreed Dates (%)	
Agreed Dates met	98.447%
Fault Repairs With an Agreed Date versus All Repairs	8.688%

All Repairs (%)	
Repairs within 2 Working Days	79.737%
Repairs within 4 Working Days	92.545%
Repairs within 5 Working Days	94.731%
Repairs within 10 Working Days	98.010%

Corporate Affairs

USO Published Report 2018 Q2	

To be published by eir	
PSTN Repair MDIBC	**Total**

Repair Time Fastest (for All Faults)	
Fastest 80% completed - working hours	14.163
Fastest 95% completed - working hours	35.477

Agreed Dates (%)	
Agreed Dates met	98.841%
Fault Repairs With an Agreed Date versus All Repairs	11.356%

All Repairs (%)	
Repairs within 2 Working Days	86.206%
Repairs within 4 Working Days	94.401%
Repairs within 5 Working Days	95.691%
Repairs within 10 Working Days	98.163%

USO Published Report 2018 Q2	

To be published by eir	
PSTN Repair NBP	**Total**

Repair Time Fastest (for All Faults)	
Fastest 80% completed - working hours	16.000
Fastest 95% completed - working hours	41.455

Agreed Dates (%)	
Agreed Dates met	98.422%
Fault Repairs With an Agreed Date versus All Repairs	7.293%

All Repairs (%)	
Repairs within 2 Working Days	80.202%
Repairs within 4 Working Days	92.285%
Repairs within 5 Working Days	94.760%
Repairs within 10 Working Days	98.294%

Corporate Affairs

USO Published Report 2018 Q2

To be published by eir
PSTN Provision All

Supply Time Fastest (for All Connections)	All
Supply time fastest 95% - elapsed days	21
Supply time fastest 99% - elapsed days	95

In Situ Connections completed within the following time slots (%)	All
Within 24 hours	86.725%
Within 2 weeks	99.565%
Within 2 months	99.782%

All Other Connections completed within the following time slots (%)	All
Within 2 weeks	89.756%
Within 4 weeks	96.165%
Within 8 weeks	97.913%
Within 13 weeks	98.867%
Within 26 weeks	99.762%
Greater than 26 weeks	0.238%

USO Published Report 2018 Q2

To be published by eir
PSTN Provision eir Only

Supply Time Fastest (for All Connections)	eir only
Supply time fastest 95% - elapsed days	19
Supply time fastest 99% - elapsed days	91

In Situ Connections completed within the following time slots (%)	eir only
Within 24 hours	86.275%
Within 2 weeks	99.510%
Within 2 months	100.000%

All Other Connections completed within the following time slots (%)	eir only
Within 2 weeks	91.918%
Within 4 weeks	96.811%
Within 8 weeks	98.340%
Within 13 weeks	98.908%
Within 26 weeks	99.694%
Greater than 26 weeks	0.306%

USO Published Report 2018 Q2

To be published by eir
PSTN Provision MDIBC

Supply Time Fastest (for All Connections)	MDIBC
Supply time fastest 95% - elapsed days	21
Supply time fastest 99% - elapsed days	83

In Situ Connections completed within the following time slots (%)	MDIBC
Within 24 hours	84.943%
Within 2 weeks	99.148%
Within 2 months	99.432%

All Other Connections completed within the following time slots (%)	MDIBC
Within 2 weeks	89.710%
Within 4 weeks	96.629%
Within 8 weeks	98.227%
Within 13 weeks	99.175%
Within 26 weeks	99.842%
Greater than 26 weeks	0.158%

USO Published Report 2018 Q2

To be published by eir
PSTN Provision NBP

Supply Time Fastest (for All Connections)	NBP
Supply time fastest 95% - elapsed days	28
Supply time fastest 99% - elapsed days	125

In Situ Connections completed within the following time slots (%)	NBP
Within 24 hours	88.705%
Within 2 weeks	100.000%
Within 2 months	100.000%

All Other Connections completed within the following time slots (%)	NBP
Within 2 weeks	87.500%
Within 4 weeks	94.183%
Within 8 weeks	96.587%
Within 13 weeks	97.981%
Within 26 weeks	99.615%
Greater than 26 weeks	0.385%

USO Published Report 2018 Q2	
To be published by eir	
USO Public Payphones	
Average Number of Payphones for the period	511
Proportion of Payphones in full working order (%)	94.865%

USO Published Report 2018 Q2

To be published by eircom	
	Total
Number of Bill Correctness Complaints per 100 bills	0.008