

# eir Subject Rights Request Form

## Subject Access Request



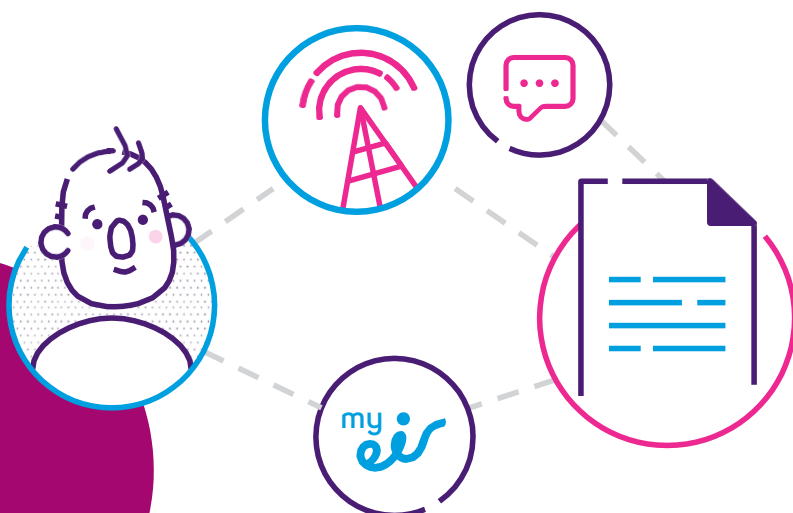
<b>Full Name of Account Holder:</b> <small>As it appears on your invoice</small>	
<b>Email Address:</b> <small>Please note we can only respond to the email address as listed on your eir account</small>	
<b>Account number this request relates to:</b>	
<b>Phone number this request relates to:</b>	
<b>Billing Address on your invoice:</b>	
<b>The request to what type of account:</b>	Registered Pay as you Go <input type="radio"/> Mobile Bill-pay <input type="radio"/> Landline/Broadband/TV <input type="radio"/>

Please note: We cannot process a request for information in relation to a non-registered account as we will be unable to verify your identity. You can register your PAYG account on Myeir. We will reply to you with your request information if available within 30 days

### Please help us identify the information you require:

Date Range of required data

<b>Start Date</b>	<b>End Date</b>
__ / __ / ____	__ / __ / ____



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### Information Sought

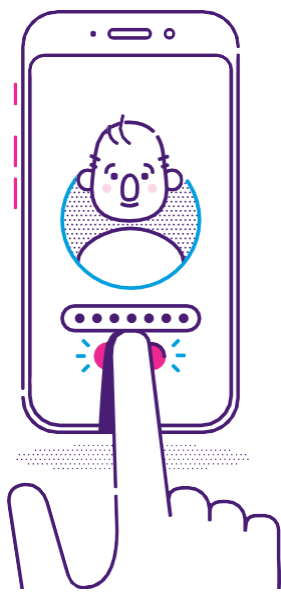
Please select the appropriate box

<b>Customer account notes</b>	
<b>List of Outgoing Calls and Texts</b> Please note for bill pay the last 12 months are available on My eir. Please note we will not disclose details of incoming calls or text messages.	
<b>Copy of Audio Recording</b> Please note that calls may be recorded and retained for a limited period for training and quality purposes.	
<b>Copy of Bills</b> Please note we will not disclose details of incoming calls or text messages, call records for the previous 12 months are available on my eir	
<b>Copy of contract</b> Please note if you signed up using our call centres or online you will have been issued with a welcome email this email confirms all details associated with your contract	
<b>Other - Please specify</b>	

I confirm that I am the account holder and that the above information is true and accurate

**OR**

I confirm that I am duly authorised to make this request and will provide evidence of such authorisation upon request by eir. I further confirm that the above information is true and accurate



**eir**  
let's make possible...